

Supporting people with a disability (people from refugee backgrounds and asylum seekers) – April 2024

		Citizen/PR only	Citizen/PR + asylum seekers	C – Require Concession Card		
AGE	0-6	7-17	18-25	26-64	65+	
SERVICES – ASSESSEMENT AND SUPPORT	<p>Benevolent Society support children with a disability or developmental delay. No diagnosis needed. Age: 0-6 Ph: 1300 003 234 E: benevolent.ecei@ndis.gov.au</p>		<p>Local area Coordinators (LACs) help people with disability, their family/ carers connect to community with information and community/ peer support. They can help people who are not eligible for the NDIS. Age: 9-64 Referral: Logan/Redland: pitc.lac.beenleigh@ndis.gov.au Brisbane South pitc.lac.brisbane.south@ndis.gov.au Brisbane North brisbanenorthlac@ndis.gov.au Ph: 1300 999 636</p>			
			<p>ART – Assessment & Referral Team – Supports access to NDIS for people are engaged with resettlement and refugee programs. Age: 7-64 Ph: 1800 569 040</p>			
			<p>AMPARO Advocacy – Advocacy and Support including with NDIS application Age: 0-65 Referral: Referral to Advocacy Ph: 07 3354 4900</p>			
			<p>Queensland Community support scheme (QCSS) – Practical Support (E.g., cleaning, lawn mowing, shopping, transportation to appointments) - 1-5hr/wk Age: 0-64 Ph: 1800 600 300 Referral: Online form</p>			
			<p>Multicultural Australia Specialised Intensive Support– Apply to access ‘Tier 3’ Intensive Case Management Referral: If HSP client, contact Case Manager to refer internally to Tier 3 SorayaN@mcaus.org.au Mobile: 0422 027 554 If not HSP, Refer SIS Ph: 07 3337 5400</p>			
	<p>Hearing Screening and Public Audiology CHQ – Targeted Hearing Screening Age: 9 months -16 Ph: 07 3290 8970 E: Hearing.Screening@health.qld.gov.au Referral: Anybody if concerned about hearing (Logan, Inala, Deception Bay). For all other catchments referral from GP. Public Audiology: GP referral to QCH, Logan, Ipswich, Caboolture.</p>		<p>Mater at Home - Allied Health assessments, reports and/or intervention to assist with home modifications, equipment prescription, and maximising a person’s level of safety and independence at home/in the community. Functional report for NDIS accesses only available through private funding. Social Work services, Psychology, Exercise Physiology, Physiotherapy, Speech and Language Pathology, Dietetics, Nursing, OT Age: 16+, OT (18+only) Eligibility: Live within 40 km radius from the Mater South Brisbane campus. Referral: Online form Ph: 07 3163 1760</p>			
	<p>QCH Childhood Hearing Clinic - Diagnostic assessments, hearing implants, support for permanent hearing loss Age: 0-2 Referral: Audiology/GP referral Ph: 1300 366 039 Childhood_Hearing@health.qld.gov.au</p>		<p>Queenslanders with Disability Network (QDN) - Digital Inclusion Project support groups using devices Age: 18-65 Referral: Online form Ph: 1300 363 783</p>			
	<p>Queensland Hearing Loss Family Support Service Age: 0-6 Ph: 07 3068 3710 HealthyHearing@health.qld.gov.au</p>					
			<p>Child Development Program - Specialist public health service which provides multidisciplinary, diagnostic assessment and intervention. GP/specialist referral required. Age: 0-18 Referral: Online form</p>			
			<p>My Aged Care Help at home, short-term care, social supports, cared in aged care (do not provide physical aids) Age: Any age but need letter stating NDIS eligibility not met (due to application rejected or residency) Ph: 1800 200 422 Assessment: Online form</p>			
			<p>Ability first YPIRAC Program – Support people ‘at risk’ of entering permanent residential aged care prematurely Age: 0-65 Referral - Triage over phone Ph: 1800 771 663</p>			
			<p>Health and Rehabilitation - UQ student clinic – Speech Pathology, OT, Physiotherapy, audiology Age: Any age Referral: Phone or book online Ph: 07 3365 2232 E: healthclinics@uq.edu.au -15% with C</p>			
	AIDS & EQUIPMENT			<p>Better Hearing – Provide hearing aids Monaural fitting: \$395; Binaural: \$550 Age: 18+ Ph: 07 3844 5065 Referral: Online form</p>		
		<p>Hearing Australia – Subsidised if eligible for the Hearing Services Program (Eligibility confirmed by Hearing Centre) or on a Fee for Services basis. Age: 0-26 Referral: Call to check eligibility Ph: 13 17 97</p>		<p>Hearing Australia - Subsidised if eligible for the Hearing Services Program (Eligibility confirmed by Hearing Centre) or on a Fee for Service basis. Age: 26+ Referral: Call to check eligibility Ph: 13 17 97</p>		
		<p>PA Hospital Hearing Bank Age: 18+ Referral: GP Referral and audiology report required (including Audiogram covering a minimum of the major speech frequencies (0.5 – 4 kHz) in both ears) Online referral form C</p>				
		<p>Vision Australia - Assessment + Aids Ph: 1300 84 74 66 Referral: Online form</p>				
		<p>APPLE-MAQ Lions – Loan equipment E.g. wheelchair, shower chairs Ph: 07 3895 8103/0407 763 007</p>				
		<p>Medical aids subsidy scheme (MASS) - Provide wheelchairs, aids Referral: MASS Designated Prescriber (list of prescribers page 16) Ph: 07 3136 3636 C</p>				

NDIS (PATIENT SUPPORT)

AGE	0-6	7-18	18-25	25-65	65+
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SERVICES & SUPPORT

Benevolent Society – Provide a range of teams and professionals help people with disability with NDIS package.

Age: 0-9 diagnosis that is recognised by the NDIS

Ph: 1800 236 762

Referral: [Online](#)

AMPARO Advocacy

Age: 0-65

Referral: [Online form](#) **Ph:** 07 3354 4900

Islamic Women's Association of Australia (IWAA) – Support under NDIS & QLD Community support scheme

Age: 0-65

Ph: 07 3208 6333 **Email:** admin@iwaa.org.au

CARER SUPPORT

Young Carers Network – helps young carers find out about support services, access resources, and share their stories and opinions.

Age: 0-25 **Connect:** [Online form](#)

My time – support groups for carers

Age: 0-17 **Email:** mytime@parentingrc.org.au

Livewire - free online community connecting teens across Australia experiencing hospitalisation or living with illness or disability, and their siblings.

Age: 10-21 **Join:** [Online form](#)

NDIS Carer Gateway – [Wellways](#) - free support program for unpaid carers

-In-person and online peer support groups

-In-person and phone counselling, coaching

-Online skills courses

-Access to emergency respite if you suddenly find you can't provide care, for example if you become ill or injured.

Ph: 1800 422 737

Carers QLD

- Carer program
- Training program

-help understand and access the NDIS and find local services

-explore employment, volunteering, or education options

- The Guardianship and Advocacy Program (GAP) program
- NILS loan

Ph: 1300 747 636

Referral: [Online form](#)

For LGBTQIA+ communities support **E-mail:** rainbow@carersqld.com.au

TRANSLATED RESOURCES

NDIS Translated Resources

- [Participant booklet 1 – Applying for the NDIS](#)
- [Participant booklet 2 – Creating your NDIS plan](#)
- [Participant booklet 3 – Using your NDIS plan](#)
- [What is disability and NDIS videos \(Arabic\)](#)

AMPARO Advocacy - Fact Sheets and Videos [33 languages](#)

Autism Spectrum disorder

- [Video Stories of autism in Arabic, Vietnamese, and Nepali](#) – Italk Studios
- [Positive Partnerships \(Arabic, Burmese, Dari, Farsi, Hazaragi, Hindi, Nepali, Panjabi, Somali, Tamil, Urdu\)](#)
- Centre for Culture, Ethnicity and Health – [Disability Services Glossary in Arabic](#) and [Vietnamese](#)